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**Executive Vice President of Clinical Services** 



97% of individuals in Day Program were involved in the community every month visiting 370 businesses, organizations, and venues.

# A NOTE FROM OUR CEO...

Fiscal Year 2017 was a year that marked significant and positive change at DSC. Advances in employment, community-based services, continued advocacy at the state level, an internal completion of the Planning Alternative Futures with Hope (PATH) process, and new mission and vision statements for DSC are particular highlights this year. We continue our respect of, and appreciation for, the Direct Service Professionals (DSP) who are making it all happen.

Years have passed since DSC considered a change to the mission and vision statements that define our approach to all we do. This year, the Board of Directors approved new statements:

DSC's Mission: DSC supports people in living a rich and meaningful life.

DSC's Vision: Striving to assure that every person lives a full life in the community.

DSC hired Dr. Bryan Dague, Center on Disability and Community Inclusion at the University of Vermont, to assist us with the transformation of our day program services. The framework was well established and we formalized our plans to include staff, the people receiving services and their families for the ongoing commitment to Community First and Employment First outcomes. DSC identified Agency Culture and Day Program as priorities using the PATH process as we continue to shift day services.

In the areas of employment, 20 people secured jobs with 16 first-time employers or employers who have not hired in the past two years. Accolades for the Employment program for a 95% job retention rate for FY17. This success is due to excellent job matches by program staff working closely with the job seekers to assist them in identifying their interests and skills with available job openings.

Turning to community involvement, 97% of individuals in DSC's Day Program were involved in the community every month and visited over 370 businesses, organizations, and venues throughout the region. The Day Program served 206 people this fiscal year.

The Advocates in Motion at DSC enjoyed touring the state to give their, "Expect the Best" presentation. Their presentation focuses on how they expect to be treated by staff who assist them, their participation in interviewing, hiring, and training support staff, and how to ensure their voices are heard. Highlights include presentations to Director Fenton and the Illinois Department of Human Services Division of Developmental Disabilities staff, a webinar with the Illinois Alliance, and the ARC Annual Conference.

Looking ahead, we will continue to be resolute on our commitments to a number of issues in which we will confront, advocate, and continue to lead.

The workforce shortage continues in the state of Illinois and is recognized by the Illinois Courts and providers of all types of services throughout the state. In response to this shortage, the "They Deserve More" coalition, which includes DSC and many other organizations, continued to advocate for an increase to \$15/hr. for DSP's. While we were not successful getting the entire amount, a small increase was made and as importantly, our voices are being heard. Our efforts will not be deterred. We remain committed and this effort will continue into FY18.

This crisis creates a significant amount of overtime – greater expense for organizations and less time off for the DSP's working in the field - especially residential. Residential services were provided to 51 people on a 24/7 basis. DSP's worked 11,466 shifts or 94,511 hours to support people in living a rich and meaningful life. The program required overtime every week to cover all shifts.

Looking ahead, we will continue to be resolute on our commitments to a number of issues in which we will confront, advocate, and continue to lead. DSC's senior management team is involved in multiple ways at the state level. DSC has been a longtime member of the Illinois Association of Rehabilitation Facilities (IARF). I continue as the board chair for 2017-2018, which positions us to advocate not only for DSC, but also for all people with disabilities as we work to educate the lawmakers and enhance our service delivery system statewide. To this end, we will ask for your support in our efforts as we all work to build positive changes for individuals with intellectual and developmental disabilities.

Dale

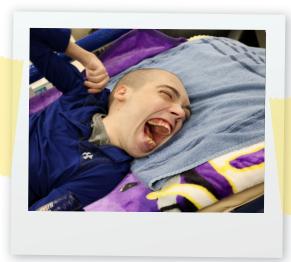
# **OUR PROGRAMS**

### THE FAMILY DEVELOPMENT CENTER

The Family Development Center offers early intervention to improve the quality of life for infants and toddlers with developmental disabilities and/or delays through early identification, intervention, and family support. Family-centered intervention maximizes the gifts and capacities of families to provide responsive intervention within familiar routines and environments. Daycare consultation and developmental screenings are also available.



### CASE MANAGEMENT



Case Management serves as the primary point of contact for each person receiving DSC services. The Qualified Intellectual Disability Professional (QIDP) is responsible for coordinating agency support and access to community services. People with intellectual and developmental disabilities (I/DD) may request support to enhance or maintain their highest level of independence in the community, at work, and in their home. DSC provides paths to greater independence while being responsive to the needs of each person.

## **INDIVIDUAL AND FAMILY SUPPORT**

Individual and Family Support provides creative planning, intervention, home/community support, and training in close collaboration with families, teachers, and other members of the individual's support circle. Individuals and families may choose to purchase services from an agency or an independent contractor/vendor, based on the specific needs of the individual and their family. Individuals who choose DSC as a provider for daytime supports are served by full-time IFS staff. Individuals who receive evening and weekend supports are served by part-time employees (including family members) who are identified by the individual and family.



## **DAY PROGRAM**

Day Program offers person-centered practices that focus on building networks of support, strengthening community connections and enhancing quality of life. People may enhance their lives in a variety of ways which may include: strengthening connections with friends, family, and local community through volunteering, citizenship, and self-advocacy opportunities; enhancing quality of life and skills through participation in recreational, social, educational, physical fitness, artistic, creative, fun activities that bring personal fulfillment; access to new friends and acquaintances through regular patronage of local restaurants, shops, libraries, museums, and cultural centers, etc.; exploration of jobs in an area of interest and identification of support necessary for their long-term employment goals.

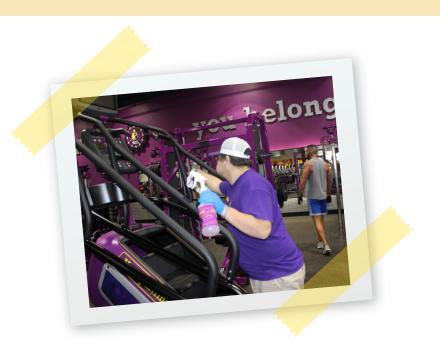




# **OUR PROGRAMS**

### **EMPLOYMENT SERVICES**

Employment Services offers supports and services for employment and skills training, volunteer opportunities, job exploration, and community-based employment to promote independence and personal satisfaction. Opportunities are customized for each person's individual interests and unique talents and abilities. The outcome for this program includes both securing and maintaining a job in which the person receives the support needed for success.





# Over 14,490 employment hours in the community

## RESIDENTIAL SERVICES



Residential provides services in a residential/community setting that empowers people to live as independently as possible. Residential options include 24-hour CILA (Community Integrated Living Arrangement) support, Intermittent CILA, semi-supported apartments, and independent community living. Services vary and are uniquely designed for each person. The program assists individuals in learning/maintaining skills within a safe environment as they become more independent and to provide increased support for individuals as they lose skills due to aging, deteriorating health, or other chronic conditions that jeopardize their ability to maintain their independence.

# **RECOGNITION AWARD WINNERS**

## **Employer of the Year: Dish Passionate Cuisine**

Dish Passionate Cuisine was recognized for their outstanding efforts to help create success for their business, but as importantly, are also invested in the long-term careers of those they hire. Their belief supports DSC's mission, "DSC supports people in living a rich and meaningful life."

# Personal Achievement Award: Ms. Laura Lindemann

Laura was recognized for her work ethic, commitment to bettering her life, and involvement in the community!



Illini Lodge 17 was recognized for their commitment to children and adults with intellectual and developmental disabilities and their families in our community.

## **Special Recognition Award: Mr. Richard Montgomery**

Dick was recognized for his unwavering commitment and success in assisting individuals served at DSC to secure community employment.

#### **State and Local Involvement**



#### **Funding Partners**

Champaign County Developmental
Disabilities Board
Champaign County
Mental Health Board

Community Foundation of

East Central Illinois

Department of Rehabilitative Services
DHS

Ford County Mental Health Board United Way

#### **Accreditations**





# **OUR EVENTS**



DSC hosts a number of fundraising events throughout the year and we could not be successful without the support from many businesses, organizations, and community members who help by sponsoring, volunteering, and attending the events. This year we enjoyed another successful C-U in the Prairibbean event, thanks to our friends at the Eastern Illinois Parrot Head Club (EIPHC)! We had a gorgeous day and evening filled with music, auction items, food, and friendships! Our EIPHC friends donated \$54,687 to DSC from this one day event!



C-U Oktoberfest celebrated its 5th year in downtown Champaign and the event continues to grow with over 4,000 people enjoying the celebration of community. Partygoers come dressed in their best dirndls and lederhosen and dance the night away with great music, beer from local brewers, and delicious food! We are looking forward to this tradition continuing for many years to come!



The Tree of Hope is DSC's largest annual fundraiser and is beloved by many as it gives us an opportunity to learn, directly from a family, the joys and challenges of raising a child with a disability. This year's family shared their personal experiences in raising both of their children who have autism. Their honesty and openness truly helped our community understand the importance of support from DSC. This year's campaign raised \$162,196.76.









# In addition to the fundraisers, DSC also participates in many community wide events.

Every year in April, we gather our volunteers and head to the start line as corral volunteers for the Christie Clinic Illinois Marathon! We love our partnership with this wonderful community race and truly appreciate the support they give to us in return through donations and sponsorships which exceeds \$20,000 annually!

We also participate in Ebertfest and The Alliance for the Promotion of Acceptance, Inclusion, and Respect, disABILITY Resource Expo: Reaching Out for Answers, Spread the Word to End the Word Campaign, Speak Up and Speak Out Summit, and the AMBUCS Scarecrow Festival, among others.













# **STATEMENT OF ACTIVITY**

## YEAR ENDED JUNE 30, 2017

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■ Fee for service	4,943,209
■ Grants	3,546,003
Contributions	719,704
Business Operations	2,297,309
Other	1,019,034

Total Support	12,525,259
iotai Support	12,323,239

#### **EXPENSES**

Personnel expense	8,577,337
Consultants	186,937
Client wages/Assistance	608,845
■ Consumable supplies	245,910
Occupancy	428,024
Transportation	560,818
Rent	469,095
Depreciation	252,056
Miscellaneous	565,142
Cost of production	1,391,298

Total Expenses	13,285,462
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## **STATEMENT OF FUNCTIONAL EXPENSES**

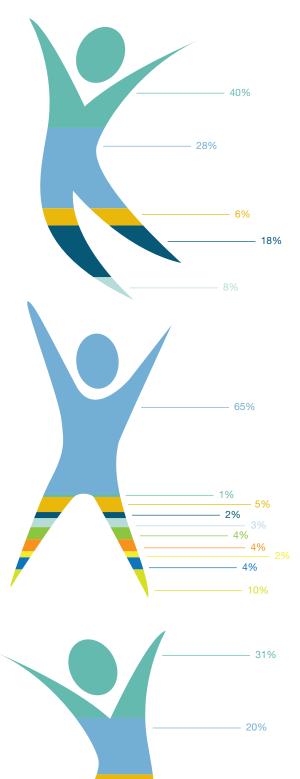
#### **Program Services**

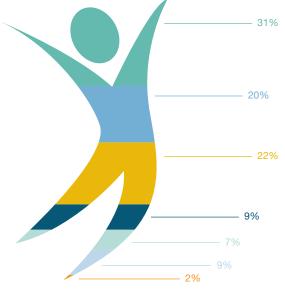
Employment Services	4,086,789
Developmental Training	2,630,497
Residential Services	2,998,032
■ Family Assistance and	
Case Management	1,222,865
Family Development Center	886,445

#### **Support Services**

Management and General	1,180,513
Fundraising	280,321

3,285,462
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## **FISCAL YEAR 2017 DONORS**

A

Dennis & Jacelyn Abbott

Monica Abbott

ABC Heating & Air Conditioning, Inc.

J. Stephen Acord, CPA

Richard L. Adams & Patricia A. Januszki

Phyllis R. Adelman

Berniece A. Aden

Adobe Matching Gifts Program

AFL-CIO of Champaign County

Agape Hearts & Hands Massage

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Marlene Albers

Nicole D. Alex

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Ronald & Kathleen Alexis

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Allied Capital Title

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Chester L. Alwes

**AMDOCS** 

American Dowell Sign Company

American Legion Post 24

Fatemeh Amerikheirabadi

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Kelly Baxter

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Drs. Ashley & Joyce Beitel

Wayne & Susan Bekiares

Charles E. Belanger

bellicon USA LLC

Meredith G. Belber

Dorothy E. Bell

Brad & Bonitta Bengtson

John & Kathleen Bennett

Johnell L. Bentz

Randy P. Berger

Kenneth & Mary Beth

F. David Biddle

Robert & Kathleen Biehl

Michael S. Billhymer

Harold & Debra Bingaman

John & Cindy Birt

Michael & Helen Birtcher

Denis & Deborah Black

Mark & Cheryl Black

Ann Blackman

Shirley Blackmore

Mark P. Blager

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F. Donald & Gail J. Block

Johnnie R. Bloomer

Leon & Marge Bluhm

Donna Blume

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Ed Bond

Nelson K. Bond

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Robert & Camille Born



David & Traci Bosch Richard A. Bosch

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Paul & Colleen Braun
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Patricia A. Cardenas

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Carle Arrow Ambulance Services

Carle Foundation

Jeffrey & Brenda Carlson

John H. Carlson

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Lorna L. Clauss

Joseph & Janine Cleary Harry & Judith Clem Linda K. Clem

Earl J. Clemen
Anne E. Clements
Marcella B. Cler
CMT Ventures, Inc.

John & Teresa Coffman
Coldwell Banker Commercial

Devonshire Realty

Donna B. Cole



# 206 people received services through our Developmental Training Day Program

Brittany's Fund

Sandra C. Broadrick-Allen Broeren Russo Builders, Inc.

Harold & Linda Brokish

Deborah R. Brooks

Garnetta Brown

Kurt Buckley

John & Annette Buckmaster Earl & Diane Buenting

Kenneth & Julie Buenting

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Martha S. Caswell

CDC Paper and Janitor Supply

Jerry & Jennifer Cekander

Robby & Shelly Cekander

Central High School 1986 Class Reunion

Central Illinois HR Group

Central Illinois Produce

Chamco Sams Chapter

(Illinois Good Sam Club)

Champaign County Down Syndrome

Network

Champaign County Medical Society

Champaign-Urbana Junior Woman's Club

Champaign Telephone Company

(A Consolidated Communications Co.)

Champaign West Rotary Charities, Inc.

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Judith A. Chase

Elizabeth J. Chato

Chemical Maintenance, Inc.

Thomas & Celina Chen

Mr. & Mrs. Chin-Chuan Cheng

Deborah Chew

Ernest & Carolyn Christensen

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Dahtzen Chu

S.N. & Nancy Ciaccio

Eleanor L. Cole

Fred & Helen Coleman

David L. Combes

Steve R. Combest

Comcast Foundation

Commerce Bancshares Foundation

Commerce Bank

Cleta A. Conerty

William & Marcia Cooper

Ryan Corey

Michael & De Cornyn

Joseph & Nancy Costa

Thomas & Rosemary Costello

W.P. & B.M. Cotter

Eleanor Courtemanche

**Curtis Covington** 

Ron & Mehri Cowan

Samuel & Megan Cox

Cozad Asset Management, Inc.

Walter C. Crackel

Jeremy Crawford

Nancy Creason

James & Beverly Creek

C-U Evecare, LLC

C-U Junior Woman's Club

C-U Marathon, LLC

(Christie Clinic Illinois Marathon)

C-U Steam Tech, Inc.

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Curtis Road Self Storage, LLC

Caleb Curtiss
Mark A. Cushing

Custom Flooring & Interiors, Inc.

D

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Kenneth & Michelle Dallmier

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Dolores S. Das

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Malkia Davis
Patricia Davis
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Michael & Joyce Day
Stephen & Connie Day
Paul T. Debevec

Deborah Chapter #27 OES, PHA

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Alvin Decker

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Iwan & Marta Duursma

Е

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Eastern Illinois Parrot Head Club

Eastland Suites Fred Ebert

Ecowater of Urbana Lola M. Edmison Anne A. Ehrlich

David & Karen Eichelberger

Lila J. Eichelberger Lee & Sandra Eichhorst

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Jeannine A. Eisenmenger
John & Marian Eisenmenger
Richard & Karen Eisenmenger

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Steve & Pat Elkins
Dale & Margery Elliott
Kim & Nancy Elliott
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Emmanuel Memorial Episcopal Church

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Seth L. Fox



# Clinical Services provided counseling and psychiatry support to over 70 people.

Disabled Citizens Foundation

Christopher Dodd Terry & Cindy Dodd

John Dodds Martha Dodge

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Gerry & Beth Donley

Kristina Donze

Juanita R. Downing

Michael & Jennifer Downs

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Kurt & Holly Hirchert

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John & Cathy Hiser
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Paul & Abby Hobbs
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Todd & Melissa Hoerner
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Helen M. Hoffmann
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Bette Holmes
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Ippatsu Salor Masumi Iriye

J

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JPE Inc.

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Francis J. & Helen K. Jahn

Eric & Naomi Jakobsson

Artice James

John & Marilyn Januszko

Jeff & Paula Jarrett

Douglas & Mary Jarvis

Janice Jayes

Gregory S. Jeffers

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Mary Jane Jenkins

Dale Jinx

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John K. Jones

Myra Sue Jones

Phyllis Ann Jones

Vicki L. Jones

Edward & Betty Kmoch Jeffrey & Angela Kneer

Dr. & Mrs. Stephen K. Kneller

Knights of Columbus - Philo Council #13103

Knights of Columbus - Rantoul Council

#4450

Knights of Columbus - Urbana Council #5752

Stephen & Linda LeRette
Vernon & Patricia Lewis
Louis & Mary Liay
Carol A. Lichtensteiger

Michael & Elizabeth Lindemann

Loretta S. Lindsey

William & Mary Limp



# DSC has an average of 55 percent participation in supported employment or volunteering

Jack & Holly Jordan

Jordan-Appraisal, Inc.

Junior League of Champaign-Urbana

Tony & Maureen Juodis

#### K

Richard & Ruth Kaelin

Kafer Ag Service, LLC

Robert & Karen Kalal

Peter & Patricia Kale

Chris & Robin Kaler

James Kamradt

Dennis J. Kane

Rosemary A. Karich

James C. Karr

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Joan Keiffer

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Kemper Industrial Equipment/Midwest

Pottyhouse

Shawn Kenney

James & Peppi Kenny

Bradley & Linda Kent

Mark J. Kesler

Ronald & Susan Kiddoo

Andrew & Debra Kieser

Janice A. Kimpel

Mary C. King

Beverly Kingery

Kiwanis Club of Champaign-Urbana

Douglas & Susan Kleber

Linda Klepinger

James & Marie Knoke

Edward & Barbara Kobel

Kristopher Kobernus

Richard & Geralyn Koeberlein

Kohl's

James & Christel Kolakowski

Janhavi Kolhe

Nancy Kollman

Nikki Kopmann

Irene A. Koshik

Patrick & Sara Kovar

Linda Kovell

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